

Privacy Policy

Version 1, July 2026

This document is an English translation provided for convenience only. Solely the German version is authoritative and legally binding. In the event of any discrepancy between this English translation and the German version, the German version shall prevail.

1. General

We attach great importance to transparency in the handling of personal data. This privacy policy provides information about which personal data we collect, for what purpose and to whom we disclose it. To ensure a high level of transparency, this privacy policy is reviewed and updated regularly.

2. Contact Information

If you have any questions or concerns about the protection of your data by us, you can reach us at any time by e-mail at info@config.swiss. The controller responsible for the data processing carried out via this website is:

config.swiss GmbH
Fliederweg 8
4900 Langenthal
Switzerland
Person responsible for data protection: Dzmitry Satsukevich

3. General Principles

3.1 What data do we collect from you, and from whom do we receive this data?

Primarily, we process personal data that you transmit to us or that we collect in the course of operating our website. In certain circumstances, we may also receive personal data about you from third parties. This may include the following categories:

- personal master data (name, address, date of birth, etc.);
- contact details (mobile phone number, e-mail address, etc.);
- financial data (e.g. account details);
- online identifiers (e.g. cookie identifiers, IP addresses);
- location and traffic data;
- audio and image recordings;
- sensitive personal data (e.g. biometric data or information about your health).

3.2 Under what conditions do we process your data?

We treat your data confidentially and in accordance with the purposes set out in this privacy policy. In doing so, we ensure transparent and proportionate processing.

If, in exceptional cases, we are unable to follow these principles, the data processing may nevertheless be lawful because a justification exists. Possible justifications include in particular:

- your consent;
- the performance of a contract or pre-contractual measures;
- our legitimate interests, provided that your interests do not override them.

3.3 How can you revoke your consent?

If you have given us your consent to process your personal data for specific purposes, we process your data within the scope of this consent, unless we have another justification.

You may revoke your consent at any time by sending an e-mail to the address stated in the legal notice. Data processing that has already taken place is not affected by this.

3.4 In which cases may we disclose your data to third parties?

a. Principle

We may need to use the services of third parties or of affiliated companies and to commission them to process your data (so-called processors). Categories of recipients include in particular:

- accounting, fiduciary and auditing companies;
- consulting firms (legal advice, tax, etc.);
- IT service providers (web hosting, support, cloud services, website design, etc.);
- payment service providers;
- providers of tracking, conversion and advertising services.

We ensure that these third parties and our affiliated companies comply with the requirements of data protection and treat your personal data confidentially.

In certain circumstances, we may also be obliged to disclose your personal data to authorities.

b. Visiting our social media channels

We may have embedded links to our social media channels on our website. This is visible to you in each case (typically via corresponding icons). If you click on the icons, you will be redirected to our social media channels.

In this case, the social media providers learn that you are accessing their platform from our website. The social media providers may use the data collected in this way for their own purposes. We point out that we do not receive any knowledge of the content of the transmitted data or of its use by the operators.

c. Disclosure abroad

In the course of processing on our behalf, your personal data may be transferred to companies abroad. These companies are obliged to protect data to the same extent as we are. The transfer may take place worldwide.

If the level of data protection does not correspond to that of Switzerland, we carry out a prior risk assessment and ensure by contract that the same level of protection as in Switzerland is guaranteed (e.g. by means of the new standard contractual clauses of the EU Commission or other legally prescribed measures). If our risk assessment is negative, we take additional technical measures to protect your data. You can access the standard contractual clauses of the EU Commission at the following link: https://commission.europa.eu/publications/standard-contractual-clauses-controllers-and-processors-eueea_en

3.5 How long do we retain your data?

We store personal data only for as long as is necessary to fulfil the individual purposes for which the data was collected.

Data that we store during your visit to our website is retained for twelve months. An exception applies to analysis and tracking data, which may be retained for longer.

We store contract data for longer, as we are required to do so by statutory provisions. In particular, we must retain business communications, concluded contracts and accounting records for up to 10 years. To the extent that we no longer need such data from you for the performance of the services, the data will be blocked and we will only use it for accounting and tax purposes.

3.6 How do we protect your data?

We will store your data securely and take all reasonable measures to protect your data against loss, access, misuse or alteration.

Our contractual partners and employees who have access to your data are obliged to comply with data protection regulations. In some cases, it will be necessary for us to forward your enquiries to companies affiliated with us. In these cases, too, your data will be treated confidentially.

Within our website, we use the SSL (Secure Socket Layer) protocol in conjunction with the highest level of encryption supported by your browser.

3.7 What rights do you have?

a. Right of access

You may at any time request information about the data we have stored about you. We ask you to send your access request together with proof of identity to info@config.swiss.

You also have the right to receive your data in a common file format if we process your data by automated means and if:

- you have given your consent to the processing of this data; or
- you have disclosed data in connection with the conclusion or performance of a contract.

We may restrict or refuse the provision of information or the release of data if this conflicts with our legal obligations, with our own legitimate interests or public interests, or with the interests of a third party.

The processing of your request is subject to the statutory processing period of 30 days. However, we may extend this period due to a high volume of requests, for legal or technical reasons, or because we require further details from you. You will be informed of any extension of the period in good time, at least in text form.

b. Deletion and rectification

You may at any time request the deletion or rectification of your data. We may reject the request if statutory provisions oblige us to retain the data for a longer period or in unchanged form, or if a legal ground conflicts with your request.

Please note that exercising your rights may, in certain circumstances, conflict with contractual arrangements and may have corresponding effects on the performance of the contract (e.g. early termination of the contract or cost consequences).

c. Legal recourse

If you are affected by the processing of personal data, you have the right to enforce your rights in court or to file a report with the competent supervisory authority. The competent supervisory authority in Switzerland is the Federal Data Protection and Information Commissioner (FDPIC): <https://www.edoeb.admin.ch>

3.8 Changes to this privacy policy

We may amend this privacy policy at any time. The changes will be published on config.swiss; you will not be notified of them separately.

4. Individual Data Processing Operations

4.1 Provision of the website and creation of log files

What information do we receive and how do we use it?

When you visit config.swiss, certain data is automatically stored on our servers or on servers of services and products that we procure and/or have installed, for purposes of system administration, for statistical or security purposes, or for tracking purposes. This data includes:

- the name of your internet service provider;
- your IP address (in certain circumstances);
- the version of your browser software;
- the operating system of the computer used to access the URL;
- the date and time of access;
- the website from which you visit the URL;
- the search terms you used to find the URL.

Why may we process this data?

This data cannot be attributed to any specific person, and this data is not merged with other data sources. The log files are stored in order to guarantee the functionality of the website and to ensure the security of our IT systems. This constitutes our legitimate interest.

How can you prevent this data collection?

The data is stored only for as long as is necessary to achieve the purpose for which it was collected. Accordingly, the data is deleted at the end of each session. The storage of the log files is strictly necessary for the operation of the website; you therefore have no possibility to object to it.